

SOFA Dog Wear PRODUCTION, s.r.o., Čistovická 1700/62, 163 00 Praha 6 - Řep

## SOFA Dog Wear COOLing products - important!

How does it work? The cooling effect works on the basement of water evaporation, which is intensified with the microporous shammy material. It means that for the right function you need this coat, water and air:) The meshwork used on the product provides the airflow on dogs body.

How to use it? Use the jacket only when it's wet. When the jacket is getting dry, the cooling effect is decreasing. Add water to increase cooling effect of the jacket again. If stuck together or hard like cardboard, do not peel apart. Soak for about 10 minutes in water.

<u>How to care?</u> You can stock the coat wet in a clean zip bag or dry. If it stuck together or if it is hard like a cardboard, DO NOT PEEL APART! Don't manipulate with the coat in this condition, before any manipulation it's necessary to let it soak about 10 minutes in water. Please note that without using, the coat is getting slowly dry also in the plastic bag. When the coat is dirty, you can wash it by hand or in a wash machine on gentle program. Don't use bleach. Do not dry in a dryer.

<u>Before the 1st use:</u> The coat is packed wet, in a very low concentration of Colloidal silver. Before the 1st use, wash it well in lukewarm water or you can wash it in wash machine on gentle program.

<u>NOTE:</u> Product color may fade due to bleach in the washing soap. The color changes do not affect functionality. An individual feeling that the product is not cooling is not a reason to complain.

**IMPORTANT WARNING:** Please kindly note that this is a very special item with specific type of packaging which is necessary when selling these goods. The product is packed in packaging containing colloidal silver, which ensures its hygienic preservation and thus the highest possible standard for your dog. However, therefore, please note, that when the product is unpacked, tried and after that returned to us, the costs of re-packaging of the product incurs and this amount is being set off against the refundable purchase price in accordance with our Sale terms and conditions.